

## BE PART OF THE FUTURE OF MACAU

L'Arc Macau is a complex of casino and hotel with entertainment, accommodation and dining. We cordially invite talents to join us.

## **Guest Services Officer**

## Job Responsibilities:

- Provide check-in, check-out and related services to guests
- Maintain current product knowledge of events and facilities of the Hotel and provide recommendation including tourist attractions, shopping or food & beverage facilities
- Handle guest complaints and inquiries

## Job Requirements:

- Secondary graduate or above
- Knowledge of Opera System is an advance
- 1 year relevant working experience is preferred
- Good command of Cantonese, Mandarin and English
- 24 hours rotating shift



Recruitment Hotline: (853) 8860 8205

Online Application: https://central.larcmacau.com/recruit

Post : Human Resources Department, L'Arc Hotel Macau,

Avenida 24 de Junho, No. 278, NAPE, Macau

E-mail : hr-recruit@larcmacau.com

Page : facebook.com/larcmacaucareers

